

# NEIL MUKHERJEE

Researcher | Analyst

613.501.1800 | neil.mkrj@gmail.com | Ottawa, ON | [Linkedin.com/in/neilmukherjee](https://www.linkedin.com/in/neilmukherjee)

Research-oriented professional with experience in UX research, spatial analysis, and risk assessment. Skilled in stakeholder research, data analysis, GIS, and translating complex information into actionable insights. Experienced in supporting decision-making through research, visualization, and clear communication.

**Portfolio:** <https://www.neilmkrj.com/>

## EDUCATION & CERTIFICATIONS

### BACHELOR OF ARTS – COGNITIVE SCIENCE

2018 – 2024

Carleton University – Ottawa, Canada  
Graduated with Honours

### GOOGLE UX DESIGN PROFESSIONAL CERTIFICATE

01/2024 - 10/2024

Completed Google's professional UX Design program covering user research, information architecture, prototyping, and usability testing.

## WORK HISTORY

### RESEARCHER/ANALYST

2025 – Present

ModuRisk Inc.

- Led the end-to-end design and development of ModuRisk's public-facing website and core risk-assessment user flows, spanning wireframing, content strategy, and interaction design.
- Conducted UX research to uncover the motivations, constraints, and decision-making patterns of seven actor groups across the modular housing ecosystem, including developers, lenders, insurers, factories, municipalities, architects, and engineers.
- Developed detailed personas and mapped cross-actor dependencies to inform product structure, onboarding flows, and communication strategy.
- Authored a comprehensive, multi-actor risk management playbook outlining roles, responsibilities, decision points, and risk considerations across the modular housing lifecycle.
- Translated complex risk assessment models into accessible, user-centered content to increase clarity, trust, and adoption.
- Collaborated closely with a full-stack engineer to test usability, validate user flows, and iterate on interaction design based on real technical constraints and user feedback.

### OPERATIONS/CONVERSIONS CREW

2022 - Present

Ottawa Senators NHL Hockey Club

Supported time-sensitive arena operations requiring coordination, safety awareness, and precise execution under tight event deadlines.

- Maintained and cleaned equipment.
- Assisted with the assembly and disassembly of event equipment (e.g., staging, risers, booths).
- Installed and removed dashers, glass, and temporary flooring on ice surface.
- Performed on ice surface repairs, and worked on dasher boards, and glass.
- Worked flexible hours, including nights, weekends, and holidays.

### HARDWARE SALES SPECIALIST

2019 – 2022

The Home Depot

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- Gained extensive product, procedural, and design knowledge in the hardware department.
- Provided customers with tailored product recommendations and problem-solving assistance.
- Built strong customer relationships and learned the value of teamwork.

## SKILLS

### TECHNICAL

QGIS // Excel // SPSS // HTML // CSS // JavaScript // Figma // Vercel // Microsoft Office

### RESEARCH AND ANALYSIS

Stakeholder Research // Spatial Analysis // Risk Assessment // Data Visualization // User Research // Process Mapping // Wireframing // Prototyping // Usability Studies // Presentations

## INTERESTS

- Member of the Kanata Chapter of Toastmasters.
- Member of the Carleton University Chess Club and engage in online matches with international players.
- Hockey enthusiast.
- DIY projects such as woodworking, utilizing skills learned at Home Depot.

## VOLUNTEER EXPERIENCE

### ONTARIO Health atHOME 2025

- Received Young Caretaker of the year award by the Ontario Health atHome for going above and beyond to care for an aged family member.

### CAMP FACILITATOR 2016

Virtual Ventures Camp – Carleton University, Ottawa, ON

- Planned and conducted activities such as effectively teaching students how to use Arduino Kits, virtual art, and programming.
- Provided instruction and support to students who needed help.
- Instructed participants on activities' goals, procedures, and safety considerations to promote beneficial outcomes for all campers.
- Provided clear instruction to activity and program participants to deliver fun and safety.