

# NEIL MUKHERJEE

UX Researcher / Product Designer

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## EDUCATION & CERTIFICATIONS

### GOOGLE UX DESIGN PROFESSIONAL CERTIFICATE

01/2024 - 10/2024

**Portfolio:** <https://www.neilmkrij.com/> Completed 7-course program covering UX research, inclusive design, wireframing, and prototyping. Tools: Figma, Excel. Portfolio includes 3 applied projects.

### BACHELOR OF ARTS – COGNITIVE SCIENCE

2017 – 2023

Carleton University – Ottawa, Canada  
Graduated with Honours

## WORK HISTORY

### UX RESEARCHER/PRODUCT DESIGNER

2025 – Present

ModuRisk Inc.

- Led the end-to-end design and development of ModuRisk's public-facing website and core risk-assessment user flows, spanning wireframing, content strategy, and interaction design.
- Conducted UX research to uncover the motivations, constraints, and decision-making patterns of seven actor groups across the modular housing ecosystem, including developers, lenders, insurers, factories, municipalities, architects, and engineers.
- Developed detailed personas and mapped cross-actor dependencies to inform product structure, onboarding flows, and communication strategy.
- Authored a comprehensive, multi-actor risk management playbook outlining roles, responsibilities, decision points, and risk considerations across the modular housing lifecycle.
- Translated complex risk assessment models into accessible, user-centered content to increase clarity, trust, and adoption.
- Collaborated closely with a full-stack engineer to test usability, validate user flows, and iterate on interaction design based on real technical constraints and user feedback.

### OPERATIONS/CONVERSIONS CREW

2022 - Present

Ottawa Senators NHL Hockey Club

Supported time-sensitive arena operations requiring coordination, safety awareness, and precise execution under tight event deadlines.

- Maintained and cleaned equipment.
- Assisted with the assembly and disassembly of event equipment (e.g., staging, risers, booths).
- Installed and removed dashers, glass, and temporary flooring on ice surface.
- Performed on ice surface repairs, and worked on dasher boards, and glass.
- Worked flexible hours, including nights, weekends, and holidays.

### HARDWARE SALES SPECIALIST

2019 – 2022

The Home Depot

- Gained extensive product, procedural, and design knowledge in the hardware department.
- Provided customers with tailored product recommendations and problem-solving assistance.

- Built strong customer relationships and learned the value of teamwork.

## SKILLS

### TECHNICAL

Figma // HTML // CSS // JavaScript // Excel // Google Slides // Adobe Photoshop (basic) // Vercel // Microsoft Word // PowerPoint // SPSS //

### DESIGN

User Research // Wireframing // Prototyping // Usability Studies // Presentations

### COLLABORATION

Communicative // Empathetic // Excellent listener

### SOFT SKILLS

Strong work ethic, reliability, positivity, and hard work. Consistently recognized for taking on increased responsibilities and achieving positive results.

## INTERESTS

- Member of the Kanata Chapter of Toastmasters.
- Member of the Carleton University Chess Club and engage in online matches with international players.
- Hockey enthusiast.
- DIY projects such as woodworking, utilizing skills learned at Home Depot.

## VOLUNTEER EXPERIENCE

### ONTARIO Health atHOME

2025

- Received Young Caretaker of the year award by the Ontario Health atHome for going above and beyond to care for an aged family member.

### CAMP FACILITATOR

2016

Virtual Ventures Camp – Carleton University, Ottawa, ON

- Planned and conducted activities such as effectively teaching students how to use Arduino Kits, virtual art, and programming.
- Provided instruction and support to students who needed help.
- Instructed participants on activities' goals, procedures, and safety considerations to promote beneficial outcomes for all campers.
- Provided clear instruction to activity and program participants to deliver fun and safety.